



# **SURCHARGES**

# **WARRANTIES**

# **FABRICS**

Shutters. Roller Blinds. Outdoor Shades.



**Support**

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## SURCHARGES (All prices are in AUD and are EX GST)

PELMET	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR	COLOURS	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR
Timber Headboard - Custom	\$21.20 / Linear Metre	✓	✓	✓	✓	Custom Colour - Dulux World of Colour Series II Fandeck	\$106.00 / Order Unique	✓	✓	✓	✓
Timber Headboard - Multi-fold Pelmet & Tracking	\$68.90 / Linear Metre	✓	✓	✓	✓	Custom Colour To Sample	\$265.00 / Order Unique	✓	✓	✓	-
Timber Headboard - Sliding Pelmet for 1 or 2 Tracks	\$127.90 / Linear Metre	✓	✓	✓	✓	Custom Colour Match Return Sample	\$132.50 / Order Unique	✓	✓	✓	-
Timber Headboard - Sliding Pelmet for 3 Tracks	\$169.60 / Linear Metre	✓	✓	✓	✓	Custom Colour Orders Under 5m2	\$42.40 / SQM	-	-	-	✓
Aluminium Headboard - Multifold with Fascia and Tracking	\$133.60 / Linear Metre	-	-	-	✓	Custom Sheen Levels (Excludes Basswood stained)	\$106.00 / Order Unique	✓	✓	-	✓
Aluminium Headboard - Sliding Pelmet for 1 or 2 Tracks	\$180.20 / Linear Metre	-	-	-	✓	Colour Match Stickers (Excludes Basswood stained)	\$21.20 / Order	✓	✓	✓	✓
Aluminium Headboard - 115mm	\$27.60 / Linear Metre	-	-	-	✓	TIMBERS, CHANNELS, ANGLES & POSTS	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR
Aluminium Headboard - 150mm	\$32.90 / Linear Metre	-	-	-	✓	Poly Packers	\$2.15 / Linear Metre	✓	✓	✓	✓
Aluminium Headboard - 190mm	\$44.55 / Linear Metre	-	-	-	✓	Highprofile Standard Timbers (FOC Classic or Elements)	\$5.30 / Linear Metre	✓	✓	✓	✓
Aluminium Sideboard	\$44.55 / Linear Metre	-	-	-	✓	Custom Timbers - Up to 52 x 250 mm	\$42.40 / Linear Metre	✓	✓	✓	✓
Headboard Bracket 75 mm	\$5.30 Each	✓	✓	✓	✓	Standard U Channel Top & Bottom (Extras)	\$10.60 / Linear Metre	-	-	-	✓
Headboard Bracket 100 mm	\$8.50 Each	✓	✓	✓	✓	Large U Channel Top & Bottom (Extras)	\$21.20 / Linear Metre	-	-	-	✓
Headboard Bracket 135 mm	\$12.75 Each	✓	✓	✓	✓	All Angles	\$21.20 / Linear Metre	-	-	-	✓
Headboard Bracket 180 mm	\$15.90 Each	✓	✓	✓	✓	Post 50 x 50 mm	\$26.50 / Linear Metre	-	-	-	✓
Shelf Bracket	\$21.20 / Linear Metre	✓	✓	✓	✓	Flat Bar 50 x 3 mm	\$10.60 / Linear Metre	-	-	-	✓
TRACKING	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR	FLY-SCREENS	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR
Multifold Track Only	\$47.70 / Linear Metre	✓	✓	✓	✓	Timber Fly-screen Beading	\$42.40 / Panel	✓	✓	✓	-
Sliding Track Only	\$90.10 / Linear Metre	✓	✓	✓	✓	Fly-screen Pre-Assembled Unit - Fibreglass Mesh	\$63.60 / Panel	✓	✓	✓	✓
Bottom Track Recessed	\$21.20 / Linear Metre	✓	✓	✓	✓	Fly-screen Pre-Assembled Unit - Aluminium Mesh	\$106.00 / SQM	✓	✓	✓	✓
White Powder Coat Tracks	\$12.75 / Linear Metre	✓	✓	✓	✓	BLADES	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR
Custom Powder Coated Tracks	\$19.90 / Linear Metre	-	-	-	✓	Urban 89 mm Blade	\$15.90 / SQM	✓	-	-	-
SHAPES	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR	Blade Stay	\$19.10 Each	-	-	-	✓
Special Shapes	\$318.00 / Opening	✓	✓	✓	-	Blade Closure Ring Pull	\$5.30 Each	✓	✓	✓	-
French Door Cut Out	\$127.20 Each	✓	✓	✓	-	Universal Pull Stick	\$42.40 Each	✓	✓	✓	✓
Solid Panel	\$31.80 / Panel	✓	✓	-	-	BOLTS	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR
MISCELLANEOUS	PRICE	CLASSIC	ELEMENTS	POLY	AVENIR	Security Bolt	\$31.80 Each	✓	✓	-	-
Custom Component	\$53.00 Each	✓	✓	-	-	Double Shoot Bolt	\$74.20 / Panel	-	-	-	✓
Pivot Hinge in Frame	\$31.80 / Opening	✓	✓	-	-	Flush Bolt	\$53.00 Each	-	-	-	✓



## WARRANTY LIMITS

HIGHPROFILE CLASSIC	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED		SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*	1 M-RAIL	2 M-RAIL	64	89	114
<b>2-Pac Painted Poplar &amp; Paulownia Timber</b>	Hinged - All Types	250	1050	1200	400	3000	N/A	1800	2700	1100	1300	1200
	Double Hinged	250	600	700	400	3000	N/A	1800	2700	1100	1300	1200
	Panel Only	250	1050	1200	400	3000	N/A	1800	2700	1100	1300	1200
	Fixed	250	1050	1200	400	3000	N/A	1800	2700	1100	1300	1200
	Sliding	250	1050	1200	400	3000	N/A	1800	2700	1100	1300	1200
	Multi-fold	250	600	700	400	3000	N/A	1800	2700	1100	1300	1200

HIGHPROFILE POLY	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED	SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*		64	89	114
<b>2-Pac Painted PVC</b>	Hinged - All Types	250	900	950	400	2700	N/A	1800	1100	1300	1200
	Double Hinged	250	400	450	400	2700	N/A	1800	1100	1300	1200
	Panel Only	250	900	950	400	2700	N/A	1800	1100	1300	1200
	Fixed	250	900	950	400	2700	N/A	1800	1100	1300	1200
	Sliding	250	900	950	400	2700	N/A	1800	1100	1300	1200
	Multi-fold	250	550	600	400	2700	N/A	1800	1100	1300	1200

HIGHPROFILE AVENIR	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED	SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*		64	89	114
<b>Powder Coat Interior Aluminium</b>	Hinged - All Types	250	1100	1200	400	3000	N/A	1500	N/A	1200	N/A
	Double Hinged	250	500	600	400	3000	N/A	1500	N/A	1200	N/A
	Panel Only	250	1100	1200	400	3000	N/A	1500	N/A	1200	N/A
	Fixed	250	1100	1200	400	3000	N/A	1500	N/A	1200	N/A
	Sliding	250	1100	1200	400	3000	N/A	1500	N/A	1200	N/A
	Multi-fold	250	550	600	400	3000	N/A	1500	N/A	1200	N/A

## PRODUCT WARRANTY

STRUCTURAL	COMPONENTS	STANDARD FINISH			CUSTOM FINISH		
		PAINTED	STAINED	POWDER COAT	PAINTED	STAINED	POWDER COAT
25 years	3 Years	5 Years	2 Years	10 Years	5 Years	2 Years	5 Years

HIGHPROFILE CLASSIC	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED		SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*	1 M-RAIL	2 M-RAIL	64	89	114
<b>Stained Basswood Timber</b>	Hinged - All Types	250	850	900	400	3000	N/A	1800	2700	1100	1300	1200
	Double Hinged	250	550	600	400	3000	N/A	1800	2700	1100	1300	1200
	Panel Only	250	850	900	400	3000	N/A	1800	2700	1100	1300	1200
	Fixed	250	1050	1200	400	3000	N/A	1800	2700	1100	1300	1200
	Sliding	250	850	900	400	3000	N/A	1800	2700	1100	1300	1200
	Multi-fold	250	550	600	400	3000	N/A	1800	2700	1100	1300	1200

HIGHPROFILE ELEMENTS	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED	SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*		64	89	114
<b>2-Pac Painted Poplar &amp; PVC</b>	Hinged - All Types	250	930	980	400	2700	N/A	1800	1100	1300	1200
	Double Hinged	250	400	450	400	2700	N/A	1800	1100	1300	1200
	Panel Only	250	930	980	400	2700	N/A	1800	1100	1300	1200
	Fixed	250	930	980	400	2700	N/A	1800	1100	1300	1200
	Sliding	250	930	980	400	2700	N/A	1800	1100	1300	1200
	Multi-fold	250	550	600	400	2700	N/A	1800	1100	1300	1200

### Please Note:

- \*The maximum width allowed but is not covered by warranty.
- Classic and Poly panels less than 400mm high will be supplied with loose hinges.
- Classic and Poly panels between 1801 - 2700mm high, one mid-rail is required to remain under warranty.
- Classic & Poly over 2700mm high, two mid-rails are required to remain under warranty.
- Avenir panels between 1501 - 3000mm high, one mid-rail is required to remain under warranty.
- If you choose not to specify a mid-rail, the panel will not be covered by warranty.
- Split Rotation is necessary when the panel reaches the maximum height for a particular blade size. For example, the factory will standardly split the control rod for a panel with 64mm blades and a height greater than 1100mm at approximately 550mm to remain under warranty. If you choose not to split the control rod, the panel will not be covered by warranty.



## SURCHARGES

PELMET	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Aluminium Headboard - Sliding Pelmet for 1 or 2 Tracks	\$180.20 / Linear Metre	✓	✓	-
Aluminium Headboard - 115mm	\$27.60 / Linear Metre	✓	✓	-
Aluminium Headboard - 150mm	\$32.90 / Linear Metre	✓	✓	-
Aluminium Headboard - 190mm	\$44.55 / Linear Metre	✓	✓	-
Aluminium Sideboard	\$44.55 / Linear Metre	✓	✓	-
Headboard Bracket 75 mm	\$5.30 Each	✓	✓	-
Headboard Bracket 100 mm	\$8.50 Each	✓	✓	-
Headboard Bracket 135 mm	\$12.75 Each	✓	✓	-
Headboard Bracket 180 mm	\$15.90 Each	✓	✓	-
TRACKING	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Multifold with Fascia and Tracking (Includes Flush Bolts)	\$148.40 / Linear Metre	✓	✓	-
Sliding Tracks with Fascia for 1 or 2 Tracks	\$159.00 / Linear Metre	✓	✓	
Sliding Tracks with Fascia for 3 Tracks	\$217.30 / Linear Metre	✓	✓	
Single Pair Bi-Fold, Stack Bay, Sliding (Single Track)	\$159.00 / Linear Metre	-	-	✓
Sliding Track Only	\$137.80 / Linear Metre	✓	✓	✓
Bottom Track Recessed	\$21.20 / Linear Metre	✓	✓	-
White Powder Coat Tracks	\$12.75 / Linear Metre	✓	✓	-
Custom Powder Coated Tracks	\$19.90 / Linear Metre	✓	✓	-
COLOURS	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Custom Colour - Dulux World of Colour Series II Fandek	\$106.00 / Order Unique	✓	✓	-
Custom Colour To Sample	\$265.00 / Order Unique	✓	✓	-
Custom Colour - Dulux Architectural Colour Selector	\$106.00 / Order Unique	✓	✓	-
Custom Colour - Dulux Architectural Colour Selector	15% / Order Unique	-	-	✓
Custom Colour Match Return Sample	\$132.50 / Order Unique	✓	✓	-
Custom Colour Orders Under 5m2	\$42.40 / SQM	✓	✓	-
Custom Sheen Levels	\$106.00 / Order Unique	✓	✓	-
Timber Wrap (Golden Oak)	\$21.20 / Order	✓	-	-
Textured Wrap (Walnut)	\$42.40 / SQM	✓	-	-
SHAPES	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Slope Left & Slope Right	\$265.00 / Order Unique	✓	✓	-
BLADES, CONTROL RODS & STILES	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Blade Stay	\$19.10 Each	✓	-	-
Universal Pull Stick	\$42.40 Each	✓	-	-
Dual Clearview Control (64 mm & 89 mm Blades)	\$21.20 / Panel	✓	-	-
2.8mm Stile (Available in limited installation method)	-\$10.00 / SQM	-	✓	-
CHANNELS, ANGLES & POSTS	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Standard U Channel Top & Bottom (Extras)	\$10.60 / Linear Metre	✓	-	-
Large U Channel Top & Bottom (Extras)	\$21.20 / Linear Metre	✓	-	-
All Angles	\$21.20 / Linear Metre	✓	✓	-
Post 50 x 50 mm	\$26.50 / Linear Metre	✓	✓	-
Flat Bar 50 x 3 mm	\$10.60 / Linear Metre	✓	✓	-
FLY-SCREENS	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Fly-screen Pre-Assembled Unit - Fibreglass Mesh	\$63.60 / Panel	✓	✓	-
Fly-screen Pre-Assembled Unit - Aluminium Mesh	\$106.00 / SQM	✓	✓	-
BOLTS & HANDLE	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Security Bolt	\$31.80 Each	✓	-	-
Double Shoot Bolt	\$74.20 / Panel	✓	-	-
Standard Flush Bolt	\$53.00 Each	✓	-	-
Cyclone Rated Flush Bolt	\$159.00 Each	-	-	✓
Lockable Handle	\$116 Each	✓	-	-
STAND OUT BRACKETS	PRICE	STANDARD	FIXED LOUVRE	CYCLONE RATED
Post 50 x 50 - A4050	\$26.50 / Linear Metre	✓	✓	-
Stand Out Bracket - A4048 - Foot	\$8.50 Each	✓	✓	-
Stand Out Bracket - A4048S - Concealed Foot	\$9.55 Each	✓	✓	-
Stand Out Bracket - A4049 - Corner Support	\$6.40 Each	✓	✓	-

**Please Note:**

- All prices are in AUD and are EX GST



## WARRANTY LIMITS

WEATHERWELL STANDARD	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED		SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*	1 M-RAIL	2 M-RAIL	64	89	114
Powder Coat or Timber Wrap Exterior Aluminium	Hinged - All Types	200	900	950	400	3400	N/A	2000	3000	1000	1200	1200
	Double Hinged	200	400	450	400	3400	N/A	2000	3000	1000	1200	1200
	Panel Only	200	1500	1600	400	3400	N/A	2000	3000	1000	1200	1200
	Fixed	200	1500	1600	400	3400	N/A	2000	3000	1000	1200	1200
	Sliding	200	1500	1600	400	3400	N/A	2000	3000	1000	1200	1200
	Multi-fold	200	700	750	400	3400	N/A	2000	3000	1000	1200	1200

WEATHERWELL FIXED LOUVRE	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED		SPLIT ROTATION		
		MIN	MAX	MAX*	MIN	MAX	MAX*	1 M-RAIL	2 M-RAIL	64	89	114
Powder Coat Exterior Aluminium	Panel Only	200	1500	1600	400	3600	N/A	N/A		N/A		
	Fixed	200	1500	1600	400	3600	N/A	N/A		N/A		
	Sliding	200	900	1000	400	3600	N/A	N/A		N/A		

WEATHERWELL CYCLONE RATED	INSTALLATION METHOD	WIDTH			HEIGHT			MID-RAIL REQUIRED	SPLIT ROTATION
		MIN	MAX	MAX*	MIN	MAX	MAX*		
Powder Coat Exterior Aluminium	Hinged - All Types	300	800	N/A	500	2700	N/A	1600	N/A
	Fixed	300	1500	N/A	500	3000	N/A	2000	N/A
	Sliding	300	1500	N/A	500	2700	N/A	1600	N/A
	Bi-fold	300	800	N/A	500	3000	N/A	1600	N/A
	Stack Bay	300	800	N/A	500	2700	N/A	1600	N/A

### Please Note:

- \*The maximum width allowed but is not covered by warranty.
- For Standard panels between 2001 - 3000mm high, one mid-rail is required to remain under warranty.
- For Standard panels over 3000mm high, two mid-rails are required to remain under warranty.
- For Cyclone Rated panels greater than 1600mm high or 2000mm high for Fixed, one mid-rail is required to remain under warranty.
- If you choose not to specify a mid-rail, the panel will not be covered by warranty.
- Split Rotation is necessary on Standard shutters when the panel reaches the maximum height for a particular blade size. For example, the factory will standardly split the control rod for a panel with 64mm blades and a height greater than 1000mm at approximately 500mm to remain under warranty. If you choose not to split the control rod, the panel will not be covered by warranty.

## PRODUCT WARRANTY

STRUCTURAL	COMPONENTS	STANDARD FINISH		CUSTOM FINISH
		POWDER COAT	TIMBER WRAP	POWDER COAT
25 years	3 Years	10 Years	5 Years	5 Years



# Colourvue Essentials

Motorised Roller Blinds

V271124

## FABRICS

FABRIC - ALL COLOURS AVAILABLE
Focus (BO) Kleenscreen (S) Metroshade (BO & LF) Sanctuary (BO & LF)

SWATCHED FABRICS
Focus (BO) Ash, Chalk, Cloud, Coal, Ebony, Espresso, Shell, White  Kleenscreen (S) Alloy, Barley, Black, Charcoal, Pure White  Metroshade (BO & LF) Dove/White, Ice Grey, Moonstone, Nougat, Quill  Sanctuary (BO & LF) Baltic, Ceramic, Limestone, Mineral, Plaster

(BO) = Blockout (LF) = Light Filter (S) = Screen

## WARRANTY LIMITS

INSTALLATION	MIN WIDTH (MM)	MAX WIDTH (MM)	MAX HEIGHT (MM)	MAX SQUARE METRE
Face Fit or Recess	550	3000	3000	9

### Please Note:

- All prices are in AUD and are EX GST
- Decorative covers, easy-link, dual brackets and other fabrics are not available for the Essentials program. For a comprehensive selection of roller blind specifications and options, refer to our Colourvue Roller Blind program.

## SURCHARGES

TWO WHISPERTECH MOTORS	PRICE
1.1 Nm Whispertech Motor (Battery-operated)	Incl. in Price
2 Nm Whispertech Motor (Battery-operated)	Incl. in Price

TWO WHISPERTECH CHARGERS	PRICE
USB-C Charger with Magnetic USB-C Connector. (A USB-C Connector will be provided for every Whispertech motorised blind. Adaptor not included).	\$15.00 Each

TWO WHISPERTECH REMOTE & HUB	PRICE
Whispertech Remote 6 Channel	\$15.00 Each
Bond Bridge Hub	\$190.00 Each

REWORK	PRICE
Cut Down	\$42.40
Reskin (Discount deducted from whole-item cost)	-\$15.90
Other or Additional Work/Parts Required for a Cut Down or Reskin	\$POA

## PRODUCT WARRANTY

STRUCTURAL	FABRIC	MOTOR	COMPONENTS	RB09 CHAIN DRIVE
5 Years	5 Years	5 Years	5 Years	10 Years

## SURCHARGES

BRACKETS	PRICE	ROLLESE ACMEDA MOTORS	PRICE	SOMFY MOTORS	PRICE
RB09 Single Brackets - 40mm & 55mm Projection	Incl. SQM Price	Automate Li-ion Zero 1.1 (Battery-operated)	\$153.70 Each	Sonesse 30 2NM Li-ion RTS (Battery-operated, Not suitable for double brackets)	\$294.21 Each
Single Bracket Covers - 40mm & 55m Projection	\$1.10 Pair	Automate Li-ion Zero 2.0 (Battery-operated)	\$185.50 Each	Sonesse RTS 40mm 3/30 with Molex (Hard-wired, Electronic, Min blind width 595mm)	\$275.60 Each
RB09 Double Brackets - Standard or Slim	\$17.00 Pair	Automate Li-ion 3.0 (Battery-operated)	\$221.55 Each	Altus RTS 40mm 3/30 with Molex (Hard-wired, Electronic, Min blind width 595mm)	\$195.05 Each
Double Bracket Covers - Slim	\$5.00 Pair	Automate E6 (Hard-wired, Electronic)	\$104.95 Each	LS 40mm 3/30 NON RTS with Molex (Hard-wired, Mechanical, Min blind width 575mm, Use with Home Automation C - BUS Systems)	\$165.40 Each
BOTTOM RAILS	PRICE	Automate M6 (Hard-wired, Mechanical)	\$90.10 Each	Sonesse WT 40mm 3/30 NON RTS with Molex (Hard-wired, Mechanical, Min blind width 595mm, Use with Home Automation C - BUS Systems)	\$244.90 Each
D30 Standard & Oval Bottom Rail	Incl. SQM Price	ROLLESE ACMEDA CHARGERS	PRICE		
D30 Silent Bottom Rail	\$2.25 / Blind	USB Wall Charger for Li-ion Zero 1.1 & 2.0 Motors	\$10.60 Each	SOMFY CHARGERS	PRICE
Teardrop Fabric-Wrapped Bottom Rail	\$15.90 / Blind	USB Wall Charger for Li-ion 3.0 Motor	\$21.60 Each	Li-ion Wirefree Charger (V2)	\$20.70 Each
DECORATIVE COVERS	PRICE	5V Solar Panel	\$104.95 Each	SOMFY REMOTES & HUB	PRICE
FRS120 (Standard colours, no fabric wrap)	\$33.40 / Linear Metre	ROLLESE ACMEDA REMOTES & HUB	PRICE	Situo 1 Channel	\$77.40 Each
FRS120 (Fabric wrapped)	\$44.55 / Linear Metre	Push 1 Channel	\$50.00 Each	Situo 5 Channel	\$116.53 Each
Pelmet 95 (Standard colours, no fabric wrap)	\$55.65 / Linear Metre	Push 5 Channel	\$42.40 Each	Smooove 1 RTS Wall Switch 1 Channel	\$61.50 Each
Pelmet 95 (Fabric wrapped)	\$66.80 / Linear Metre	Push 15 Channel	\$47.70 Each	Connexoon Window RTS	\$171.00 Each
CF90 Cassette (Box only)	\$66.80 / Linear Metre	Push Pro Remote	\$153.00 / Each	REWORK	PRICE
Mounting Rail	\$11.15 / Linear Metre	Automate RF 5-Channel Wall Switch	\$70.00 Each	Cut Down	\$42.40
CHAIN & SPRING OPERATION	PRICE	Automate Pulse Hub (Suitable for all ARC motors)	\$169.60 Each	Reskin (Discount deducted from whole-item cost)	-\$15.90
Metal & Plastic Chains	Incl. SQM Price	TWO WHISPERTECH MOTORS	PRICE	Other or Additional Work/Parts Required for a Cut Down or Reskin	\$POA
Stainless Steel Chain	\$5.85 / Blind	1.1 Nm Whispertech Motor (Battery-operated)	\$153.70 Each		
Spring Assist	\$17.00 Each	2 Nm Whispertech Motor (Battery-operated)	\$185.50 Each		
Easy Spring Air	\$31.50 / Blind	TWO WHISPERTECH CHARGERS	PRICE		
Easy Spring Air - Internal Pull Stick with Wall Clip	\$24.40 Each	USB-C Charger with Magnetic USB-C Connector. (A USB-C Connector will be provided for every Whispertech motorised blind. Adaptor not included).	\$15.00 Each		
EXTRAS	PRICE	TWO WHISPERTECH REMOTE & HUB	PRICE		
Easylink Systems	\$31.80 Each	Whispertech Remote 6 Channel	\$15.00 Each		
Wire Guide (Stainless steel wire, D30 bottom rail, must specify face or recess)	\$44.55 / Blind	Bond Bridge Hub	\$190.00 Each		
Side Guides only (Based on drop)	\$66.80 / Linear Metre				

### Please Note:

- All prices are in AUD and are EX GST.
- TWO Whispertech motor pricing applies to Colourvue Roller Blind orders only.

## FABRICS

ALL COLOURS AVAILABLE		SWATCHED FABRICS	
GROUP	FABRIC	GROUP	FABRIC
1	Duo (LF) Focus (BO) Kleenscreen (S) Metroshade (BO & LF) One Block (BO) One Screen (S) Sanctuary (BO & LF) Solitaire (BO) Vibe (BO)	1	Focus (BO) Ash, Chalk, Cloud, Coal, Ebony, Espresso, Shell, White  Kleenscreen (S) Alloy, Barley, Black, Charcoal, Pure White  Metroshade (BO & LF) Dove/White, Ice Grey, Moonstone, Nougat, Quill  Sanctuary (BO & LF) Baltic, Ceramic, Limestone, Mineral, Plaster  Vibe (BO) Alloy, Cloud, Coal, Ice, Limestone, Pure, Storm, Terrace
	Aventus 3%, 5%, 10% (S) Balmoral (BO & LF) Barbados (BO) Cascata (BO) Dayscreen 5% (S) Duo (BO) Duo (S) Jersey (BO & LF) Kew (BO) Palm Beach (LF) Solar View (S) Vivid Block (BO) Vivid Shade (S)		Balmoral (BO & LF) Concrete, Dove, Putty, White  Jersey (BO & LF)* Opal, Pavement, Render, Timber
3	Kleenscreen (BO) Vibe Metallic (BO) Chatsworth (LF) Le Reve (LF) Linesque (LF) Mantra (LF) Skye (LF) Spectre (LF) Dayscreen 1% (S) Orora FR (S)	4	Le Reve (LF) Chalk, Crystal, Sand  Linesque (LF) Lilly, Oatcake, Owl, Trellis, Winter  Le Reve (BO)* Chalk, Crystal, Sand  Linesque (BO)* Aspen, Blanco, Dove, Soba, Vine
	Chatsworth (BO) Gala (BO) Icon FR (BO) Karma (BO) Le Reve (BO) Linesque (BO) Palm Beach (BO) Serengetti (BO) Skye (BO) Serengetti (LF) Dakato (S) Enviro Vision (S)		

(BO) = Blockout (LF) = Light Filter (S) = Screen

### Please Note:

- Fabrics outside of the available range may need to be ordered in, which could lead to an extended lead time for your order.

## WARRANTY LIMITS

INSTALLATION	MAX WIDTH (MM)	MAX HEIGHT (MM)	MAX SQUARE METRE
Face Fit or Recess	3000	3000	9

## PRODUCT WARRANTY

STRUCTURAL	FABRIC	MOTOR	COMPONENTS	RB09 CHAIN DRIVE
5 Years	5 Years	5 Years	5 Years	10 Years





## SURCHARGES

BRACKETS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Stainless Steel Open Brackets	\$42.40 / Pair	✓	-	✓	-	✓	-
DECORATIVE COVERS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Full Cassette Box 120	\$63.10 / Linear Metre	✓	-	✓	-	✓	-
Full Cassette Box 160	\$702.00 Flat Rate	✓	-	✓	-	-	-
Full Cassette Extreme 190	\$1254.00 Flat Rate	-	✓	-	✓	-	-
Semi Cassette	\$51.45 / Linear Metre	✓	-	✓	-	✓	✓
Fascia	\$44.55 / Linear Metre	✓	✓	✓	✓	✓	✓
WEIGHT BARS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
F56 HD Weight Bar	Incl. SQM Price	✓	-	✓	-	✓	-
F72 HD Weight Bar	\$39.75 / Linear Metre	✓	✓	✓	✓	✓	✓
COLOURS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Custom Powder Coat	\$17.50 / Linear Metre	✓	✓	✓	✓	✓	✓
CRANK & SPRING OPERATION	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Gear Box & Crank Handle (Available in 1000mm, 1500mm, 2000mm)	\$85.90 / Unit	✓	-	✓	-	✓	-
Spring Control	Incl. SQM Price	✓	-	-	-	-	-
ROLLEASE ACMEDA MOTORS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Automate FT S60 (Suitable for shades under 15m2, Hard-wired)	\$196.10 / Each	✓	-	✓	-	✓	✓
Automate X50 (Suitable for Extremes under 35m2, Hard-wired)	\$254.40 / Each	-	✓	-	✓	-	-
ROLLEASE ACMEDA CHARGERS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Molex with Plug	\$63.60 / Each	✓	✓	✓	✓	✓	✓
Wind & Sun Sensor (Solar)	\$137.80 / Each	✓	✓	✓	✓	✓	✓
Wind & Sun Sensor Charger Cable	\$10.50 / Each	✓	✓	✓	✓	✓	✓

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## SURCHARGES

ROLLEASE ACMEDA REMOTES & HUB	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Push 1 Channel	\$50.00 / Each	✓	✓	✓	✓	✓	✓
Push 5 Channel	\$42.40 / Each	✓	✓	✓	✓	✓	✓
Push 15 Channel	\$47.70 / Each	✓	✓	✓	✓	✓	✓
Push Pro	\$153.00 / Each	✓	✓	✓	✓	✓	✓
RF White 5-Channel Wall Remote	\$70.00 / Each	✓	✓	✓	✓	✓	✓
Pulse Hub (Suitable for all ARC motors)	\$169.60 / Each	✓	✓	✓	✓	✓	✓
Repeater	\$58.30 / Each	✓	✓	✓	✓	✓	✓
SOMFY MOTORS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Altus 50 RTS 6/32 (Up to 6m2, Hard-wired)	\$490.60 / Each	✓	-	✓	-	✓	✓
Altus 50 RTS 25/17 (Between 6-8m2, Hard-wired)	\$588.41 / Each	✓	-	✓	-	✓	✓
Altus 50 RTS 40/17 (Between 9 -10m2, Hard-wired)	\$668.37 / Each	✓	-	✓	-	✓	✓
Altus 50 RTS 50/12 (Over 10m2, Wire Guide Extreme only, Hard-wired)	\$767.04 / Each	-	✓	-	✓	-	-
SOMFY CHARGERS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Eolis RTS Sun & Wind Sensor	\$147.90 / Each	✓	✓	✓	✓	✓	✓
SOMFY REMOTES	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Situo 1 Channel	\$77.40 / Each	✓	✓	✓	✓	✓	✓
Situo 5 Channel	\$116.53 / Each	✓	✓	✓	✓	✓	✓
Connexoon Window RTS	\$171.00 / Each	✓	✓	✓	✓	✓	✓
HVG MOTORS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Linx Volt Torque (Up to 15m2, Battery-operated)	\$399.00 / Each	✓	-	✓	-	✓	✓
HVG CHARGERS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Linx Volt Recharge Cable 3M USB C-Type	\$15.00 / Each	✓	-	✓	-	✓	✓
Linx External Charging Port 150mm USB C-Type	\$21.00 / Each	✓	-	✓	-	✓	✓
Linx Volt Solar Panel with Cover	\$145.00 / Each	✓	-	✓	-	✓	✓

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## SURCHARGES

HVG REMOTES & HUB	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Linx Hand Held 1 Channel	\$58.00 / Each	✓	-	✓	-	✓	✓
Linx Hand Held 15 Channel	\$90.00 / Each	✓	-	✓	-	✓	✓
Linx Hub	\$370.00 / Each	✓	-	✓	-	✓	✓
TWO WHISPERTECH MOTORS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
10 Nm WhisperTech Motor (Battery-operated)	\$199.00 / Each	✓	-	✓	-	-	-
TWO WHISPERTECH CHARGERS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
USB-C Charger with Magnetic USB-C Connector. (A USB-C Connector will be provided for every WhisperTech motorised blind. Adaptor not included).	\$15.00 / Each	✓	-	✓	-	-	-
TWO WHISPERTECH REMOTE & HUB	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
WhisperTech Remote 6 Channel	\$15.00 / Each	✓	-	✓	-	-	-
Bond Bridge Hub	\$190.00 / Each	✓	-	✓	-	-	-
EXTRAS	PRICE	ZIPSCREEN	ZIPSCREEN EXTREME	WIRE GUIDE	WIRE GUIDE EXTREME	STRAIGHT DROP	PIVOT ARM
Ultra Lock (Includes Ultra Seal)	\$50.35 / Unit	✓	-	-	-	-	-
Adjustable Pull Stick (1m to 1.9m)	\$24.40 / Each	✓	-	-	-	-	-
Stand Out Bracket - Foot	\$9.55 / Each	✓	✓	✓	✓	✓	✓
U Mounting Rail	\$7.00 / Linear Metre	✓	✓	-	-	-	-
Face Fit Rail (all standard colours)	\$15.40 / Linear Metre	✓	✓	-	-	-	-
50 x 50 - 3mm Post (white, black, mill, custom colours)	\$22.80 / Linear Metre	✓	✓	✓	✓	✓	✓
50 x 100 - 3mm Post (white, black, mill, custom colours)	\$26.50 / Linear Metre	✓	✓	✓	✓	✓	✓
25 x 25 - 3mm Angle (white, black, mill, custom colours)	\$7.95 / Linear Metre	✓	✓	✓	✓	✓	✓
50 x 25 - 3mm Angle (white, black, mill, custom colours)	\$11.70 / Linear Metre	✓	✓	✓	✓	✓	✓
50 x 50 - 3mm Angle (white, black, mill, custom colours)	\$15.90 / Linear Metre	✓	✓	✓	✓	✓	✓
50 - 3mm Flat Bar	\$10.60 / Linear Metre	✓	✓	✓	✓	✓	✓
100 - 3mm Flat Bar	\$15.92 / Linear Metre	✓	✓	✓	✓	✓	✓
ZipScreen Fasteners	\$65.00 / Bag of 500	✓	✓	-	-	-	-

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## SURCHARGES

REWORK	PRICE
Cut Down	\$94.50 / Shade
Reskin	Total m2 item cost x your Group fabric price + \$95.40 rework charge
Other or Additional Work/Parts Required for a Cut Down or Reskin	\$POA

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## FABRICS

ALL COLOURS AVAILABLE	
GROUP	FABRIC
1	X-Weave 5% Solar View
2	X-Weave 1% Visiontex View 85% Ricky QM5 Kleenscreen
3	Visiontex Plus 94% Visiontex Ultra 99% Outlook Mode 95%
4	Mode Privacy 99% Visiontex Extreme Mode Zero
SWATCHED FABRICS	
GROUP	FABRIC
1	X-Weave 5% Ebony, Charcoal, Flint, Monument, Woodland Grey, Shale Grey, Paperbark, Surf Mist, Snow
2	X-Weave 1% Ebony, Charcoal, Monument

## WARRANTY LIMITS

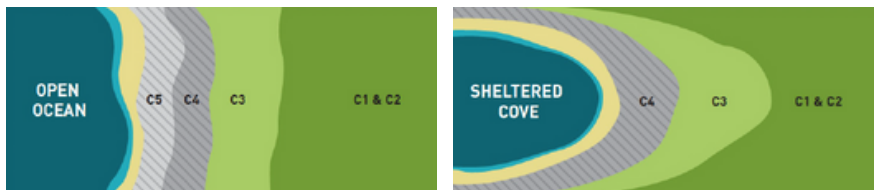
INSTALLATION	Headbox	MAX WIDTH (MM)	MAX HEIGHT (MM)	MAX SQUARE METRE
Zipscreen	Open Bracket	5800	4000	15
	Box 120 or 160	5800	3000	15
	Open Bracket or Box 160	7000	3000	21
Zipscreen Extreme	Open Bracket or Box 190	6000 7000	5000 4000	35
Wire Guide	Open Bracket	5800	4000	15
	Box 120 or 160	5800	3000	15
	Open Bracket or Box 160	7000	3000	21
Wire Guide Extreme	Open Bracket or Box 190	6000 7000	5000 4000	35
Straight Drop	Open Bracket or Box 120	5800	4000	15
Pivot Arm	Open Bracket or Box 120	4500	3000	13.5

### Please Note:

- Fabrics ordered outside of the available range may need to be specially ordered, potentially leading to an extended lead time.
- Zipscreen & Wire Guides with open brackets can have widths up to 5.8m and a maximum drop of 4m. Blinds requiring the Box 120 headbox can only have a maximum drop of 3m.
- Zipscreen & Wire Guide widths up to 7m can have a maximum drop of 3m. Blinds with widths up to 7m will default to a Box 160 headbox. The Box 160 headbox can also match blinds with widths less than 5.8m.
- Extreme product blinds with widths up to 6m can have a maximum drop of 5m. Blinds with widths over 6m (up to 7m) can have a maximum drop of 4m. Blinds with widths over 6m will default to a Box 190 headbox.
- The standard structural warranty may vary depending on proximity to coastal waters.

## PRODUCT WARRANTY

STRUCTURAL	FABRIC	MOTOR	COMPONENTS	STANDARD FINISH	CUSTOM FINISH
1-5 Years	10 Years	5 Years	5 Years	5 Years	1 Year



CLASS	DISTANCE FROM SHORE	STRUCTURAL WARRANTY
C5	0-100 m (Open Ocean)	1 Year
C4	Sheltered Cove 0-100 m   Open Ocean 100 m - 1 km	1 Year
C3	Sheltered Cove 100 m - 1 km   Open Ocean 1 km - 50 km	5 Years
C2	50 km and beyond - non-heated or air-conditioned building	5 Years
C1	Continually heated or air-conditioned building	5 Years

As specified in the Australian Standard AS 4312-2008, the above outlines corrosive zone classes – C1, C2, C3, C4 and C5. Each Shadesol system uses an aluminium tube, which is in accordance with Zones C1 to C3 and is backed with a 5-year structural warranty.

## Warranty Product Specific Terms & Conditions

At TWO Australia, we are committed to delivering quality in every product we make. Our meticulous manufacturing process is designed to meet the highest standards of craftsmanship and precision. Each item undergoes rigorous inspection and alignment checks to ensure optimal performance. We only use the finest components, fabrics, and paint finishes to guarantee superior durability and aesthetic appeal.

To facilitate the efficient processing of customer claims, please ensure that your clients are aware of the following product-specific warranties.



### Highprofile & Weatherwell Shutters

Shutters crafted from natural timber may exhibit unique characteristics such as grain patterns or blemishes inherent to their natural source. It is important to note that these features are not considered defects or grounds for warranty claims. We carefully choose finishes for our products that are of high quality and are durable.

The warranty does not cover the following factors:

- Variations in colour between different manufacturing batches of paint or stain finishes.
- Natural variations in appearance due to artificial or natural lighting.
- The influence of moisture, heat, light, and weather exposure.
- Environmental conditions like pollutants, acid rain, or corrosive substances affecting finishes.
- Damage, corrosion, wear, deterioration, or failure of standard components in coastal applications or specific climates.



### Colourvue Roller Blinds

The warranty does not cover the following factors:

- Colour variations between dye lots or batches.
- Damage from misuse, accidents, alterations, incorrect installation, incorrect cleaning, or lack of maintenance leads to product failure.
- General wear and tear, including fading over the product's lifetime or exposure to unsuitable conditions or extreme outdoor elements.
- Roller blinds measuring over 3m wide x 3m drop.



### Shadesol Outdoor Shades

All Shadesol outdoor shade products have been tested to withstand up to 50kph winds and are warranted up to this wind limit. We recommend installing a wind sensor for applications that may experience above 50 kph winds. The warranty will be voided if the product fails due to high wind speeds.

The warranty does not cover the following factors:

- Colour variations between dye lots or batches.
- Damage from misuse, accidents, alterations, incorrect installation, incorrect cleaning, or lack of maintenance leads to product failure.
- General wear and tear, including fading over the product's lifetime or exposure to unsuitable conditions or extreme outdoor elements.
- Shades measuring over the warranty limits
- Shades damaged by wind, gusts or squalls. Automated wind sensors are recommended to only be utilised as a safety measure, but never to be relied upon.

### Please Note:

Any product ordered outside of warranty guidelines/limits are not protected against freight damage due to the nature of specifications and packaging.

# Warranty General Terms & Conditions

## 1. Definitions in the Warranty Terms & Conditions

1.1 'TWO Australia means TWO Australia (ABN: 96 125 805 389);

1.2 'Customer' means the person or entity that acquires the Products and/or the Applicant on the TWO Australia Credit Account Application annexed hereto (where applicable);

1.3 'ACL' means the Australian Consumer Law contained in the Competition and Consumer Act 2010;

1.4 'Products' means the goods and services supplied by TWO Australia to the Customer to whom these Terms & Conditions of Sale apply;

## 2. Manufacturer's Warranty

2.1 In addition to the Customer's rights under the ACL (if any), TWO Australia warrants that the Products will perform in accordance with TWO Australia's specifications for a period of 5 years from the completion of manufacture, with the exception of custom powder coat finishes applied to the Products, which carry a 1-year warranty ("Manufacturer's Warranty"). The Manufacturer's Warranty is subject to the conditions set out herein and clause 3.

2.2 The Manufacturer's Warranty does not affect any rights a Customer may have under the ACL (if applicable) and sits alongside the ACL, which cannot be excluded.

### 2.3 The Customer:

(a) warrants that all information supplied to TWO Australia in relation to the supply of Products is true and accurate and acknowledges that TWO Australia has relied on that information for the manufacture and supply of those Products;

(b) acknowledges that TWO Australia has not made any representation or warranty concerning the performance of the Products or the suitability of the Products for the site at which the Products are to be installed;

(c) acknowledges that all data, dimensions, specifications, recommendations, illustrations, drawings and weights provided by TWO Australia to the Customer or otherwise contained in product guides, fact sheets, price lists and other marketing material are approximate only and have not been relied upon by the Customer.

(d) Acknowledges

2.4 Any recommendations made to Customers who are purchasing the Products for the purposes of on-selling them are to be used as guides only, and it is the Customer's sole responsibility to wholly consider the Products and their suitability for the end-user. The Customer indemnifies TWO Australia and its officers, employees and agents in respect of all claims relating to any recommendations made by TWO Australia.

2.5. To make a claim under the Manufacturer's Warranty, the Customer must notify TWO Australia in writing of their claim and provide sufficient information to enable TWO Australia to identify the issue, together with proof of purchase. The Customer must then clearly label and identify the Products with the Customer's name and address and return the Products to TWO Australia at the Customer's expense so that TWO Australia may inspect the Products and conduct an assessment of the claim.

2.6. The Customer must install the Products in accordance with the specific requirements detailed in documentation provided by TWO Australia and ensure the Product has been installed by a person suitably qualified to perform the works required (where applicable). TWO Australia will not be liable for any damage, costs or expenses incurred arising from the inadequate or improper installation of the Products.

## 3. Warranty Exclusions and Limitations

3.1 To the fullest extent permitted by law, but subject always to clause 2.2, the Manufacturer's Warranty does not apply to:

(a) Products which the Customer has requested be manufactured outside specification or recommendation after TWO Australia has notified the Customer in writing that the requested Products exceed specification or recommendation and may not be fit for purpose. To the maximum extent permitted by law,

TWO Australia accepts no liability as to the structure or performance of those Products or for any structure, infrastructure or other attachment to which the Products are connected;

(b) Fair and reasonable wear and tear;

(c) Damage to the Products resulting from accidents, negligence, misuse or improper installation by the Customer or any third party;

(d) The Customer's failure to follow instructions from a person qualified to install the Products or a registered builder;

(e) Damage to the Products resulting from the alteration of pre-set operating parameters resulting from acts of nature, accidents, negligence, improper installation by the Customer or any third party or any misguidance by the Customer;

(f) Damage or degradation in performance of the Products where alteration, repairs, adjustments or additions have not been made by a person suitably qualified (where applicable);

(g) Deterioration of finished surfaces due to exposure to ocean salt spray or other corrosive atmospheres including hazardous industrial processes;

(h) Damage or deterioration caused by the application of a coating agent for the purpose of cleaning that has not been recommended by TWO Australia in writing;

(i) Labour, access, third party or electrical costs borne by the Customer to complete repairs, maintenance or replacement of components that make up the Product supplied by TWO Australia;

(j) Any component added to a TWO Australia product that wasn't supplied by TWO Australia, including motorisation componentry;

(k) Slight colour variations of paint, powder coat and fabric between colour selection samples and finished Product and also between components and profiles;

(l) Changes to the material and finished surfaces due to the natural reaction to the environment;

(m) Interference between radio signals from components within the Product caused by external factors, including radio signals in the vicinity of the Product or electronic systems that the Product is connected to;

(n) Water damage to electrical components or materials that make up a finished Product caused by the Customer or any third party.

3.2 TWO Australia may choose to use different componentry in the manufacture and supply of Products to those set out in the specifications or the most current price list published by TWO Australia if, in the opinion of TWO Australia;

(a) the replacement componentry is equal or equivalent quality; or

(b) those components set out in the specifications or the most current price list published by TWO Australia are not available for supply to TWO Australia within a reasonable time.

3.3 To the full extent permitted by law, but subject always to clause 2.2, TWO Australia will not be liable to any person in respect of personal injury, incidental damages, consequential losses, loss of profit, costs or business interruption, loss of opportunities or any other claims whatsoever arising from:

(a) Any use of, or incidental to, the Products or arising out of TWO Australia's negligence or breach of the Sales Agreement;

(b) A Customer's or end user's reliance on advice given by TWO Australia in relation to the installation of Products.

3.4 Hand written orders will be accepted, however TWO Australia is not required to seek clarification of any handwritten Order provided by a Customer to TWO Australia and will not bear any liability in relation to incorrect interpretation of a handwritten order.

3.5 Where TWO Australia has agreed to re-take possession of Products returned to TWO Australia under a warranty claim, TWO Australia will not be taken to have admitted liability for that warranty claim until it has inspected the Product and provided notice of acceptance of the claim to the Customer.